



**Evaluation Summary**  
**44 Summaries**  
**53 Attendees**  
**83% completed evaluation forms**

**Commercial/Industrial Stormwater Inspector Training Workshop**  
**SMCWPPP CII Subcommittee**  
**Thursday, April 17, 2014**  
**8:00 a.m. – 12:00 noon**

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**What Did You Think of the Following Presentations and Activities?**

**1. Regulatory Refresher –Kristin Kerr, EOA**

very helpful **35** somewhat helpful **8** not helpful **1**

Comments:

- Did a good job of explaining our authority.
- It is difficult to cover the info in the allotted amount of time.
- Good overview of NPDES/regulatory umbrella.
- Good.
- Thanks for breaking it down for us. Good to know more about NOIs. More info on updates and new requirements please. QISP training??
- Great overview, especially for new inspectors. Good review of major industrial permit changes.
- Good to know the latest updates on the permit.
- Did a great job.
- I needed to know why we are inspecting. MS4 Permit good overview of the MS4.
- Very informative but screen is hard to read and type on handout is too small.
- Would like to have asked questions during presentation.

2. **Performing Stormwater Inspections** – *Patrick Ledesma, County Environmental Health*  
very helpful **38** somewhat helpful **4** not helpful **1**

Comments:

- I like the pictures.
- Good and fun speaker.
- Good examples.
- Pictures and descriptions of issues were very helpful in showing big picture.
- Pretty good actually.
- The projector was not too bright.
- Good.
- Great humor and example photos. Very engaging. More info on utility box discharges. Ok? With BMPs? Car washing with “Just water”? Ok? More info.
- He clarified important concepts and showed applicable examples.
- Very nice job. Simple and direct.
- Lots of good information. Will help when doing inspections. Great pictures.
- Very good presentation and lots of good info. Still too light in room for PowerPoint presentation and pics on handout are too small.
- Gave good examples of Illicit Discharge where you do not see.

3. **Your City Attorney’s Role in Enforcement Actions** – *Lance Bayer, Attorney for City of San Mateo*

very helpful **31** somewhat helpful **10** not helpful **0**

Comments:

- Coverage is too broad and scattered. Needs more time.
- Very informative on enforcement actions.
- Great Info.
- Good story.
- Good.
- Wow! Interesting. Cool to hear from an attorney about enforcement and liability. Pictures and PowerPoint would have been good to outline points. Necessary evidence. Engaging speaker.
- It was good to discuss the pertinent actions and how a violation can escalate to enforcement.
- I think most inspectors don’t want to go this far with enforcement. Info supplied was informative if this turns into an investigation for enforcement.

- Good information, basic knowledge that everyone should be aware of and know as inspectors.
- Mr. Bayer explained himself thoroughly and simplified things. Gave good understanding of the land and what can be done against violators.
- Would like to hear additional cases of incidents where D.A. gets involved in Stormwater violations.

#### 4. **Group Exercise: Inspection Scenarios**

very helpful **28** somewhat helpful **5** not helpful **0**

Comments:

- Did not attend this portion.
- Helps put things into prospective before going out to the field. Scenarios really helped with getting to understand the levels of enforcement, violations and documentation.
- Realistic.
- Useful.
- Good.
- It was interesting to hear different perspectives and feedback from the group.
- Spent a little too much time on each scenario. Maybe do 5 minute to 10 minutes.
- It's productive to get other inspector views and ideas.
- Good scenarios/good input.

**Did this workshop meet your expectations?** Yes **42** No **0**

Exceeded

#### **What parts of the workshop were most useful to you?**

- PowerPoint/visual media.
- The photos and PowerPoint slides with explanations.
- Pictures.
- Enforcement action; performing inspections.
- Example pictures were very helpful.
- Photos, exercise etc.
- Inspection process examples.
- Scenarios (3)
- Table top examples (2)
- Inspection scenarios.
- Group scenarios.

- Real examples.
- Real-world examples
- Discussions of real world scenarios.
- Exercises (3)
- Group Exercise.
- Feel more confident and well-informed about approaching grey area that may fall in between a verbal warning and written warning.
- Picture examples, group activities, developing case on stormwater violation.
- Inspection and enforcement presentations provide reference for my job.
- I found the group exercises the most useful because it was good to discuss with different people their opinions/thoughts.
- Having exercises and attorney speak about regulations and laws.
- Attorney.
- Lance Bayer.
- All of it.
- Required refresher (make new permit requirements)
- The Refresher
- The inspection scenarios and regulatory update.
- Inspection training.
- Updates on CII requirements for reporting.
- Performing Stormwater inspections talk and regulation review.
- The workshop was very interesting and useful.
- All 3 parts were beneficial/informative. Patrick's part was most immediately useful.

### **What would have made this workshop more useful?**

- The entire workshop was very useful.
- Colored PowerPoint pictures.
- Discussion on options available to cities to staff for these inspections.
- Darker room so we can see slides.
- Better projector/Less sunlight glare.
- Very difficult to see slides.
- Being able to better see slides or handouts.
- Hard to see the slides.
- Lighting in room made it difficult to see screen/photos.
- Better media, less light.
- I had trouble seeing the PowerPoint. Lighting too low on projector.
- Fresh fruits.
- More stories – they help you remember, and reinforce or remind us of the importance of what we do.
- More examples of violations and corrective actions.
- More exercises.
- More examples and actual enforcement scenarios.
- N/A
- More videos (2)
- Lighting is bad for PowerPoint's. Maybe use better colors or brighter screen. More on recognizing PCB era equipment.

- Provide the material (online) before the training so we can generate more discussion or more questions.
- Maybe better PowerPoint. Hard to see screen.
- Just right.

### **What topics would you recommend for a future workshop?**

- Go over more “Best Management Practices” so that we can educate further, and help to be more of a resource for helpful situations.
- Sampling of discharges/hydrocarbon filters.
- More videos and pictures.
- Specific examples and follow through on different kinds of violations.
- Where is the line? When does it become an illicit discharge? Emptying utility boxes? Washing cars without soap? Volume?
- You had a pretty good variety.

### **General Comments**

- Very well put together.
- Good food.
- Food (fruit) is bad, rancid. Bagel not as good.
- Please find a quality cater next time.
- Ask food team for help.
- Good job!
- Great video on spills from Seattle Public Works. Good to switch up presentation media and get us involved.
- It was better than last year.
- #2 presentation is very useful in a day to day.
- Great training.
- Thank you for providing food.